



brief for 'traveline' staff

PLUSBUS is a **discount price** bus pass for **unlimited bus travel** around the origin &/or destination town of a rail journey. **PLUSBUS** is available to 275 towns & cities in Britain. **PLUSBUS** day ticket prices start at £1.50 a day, with most tickets priced between £2 & £3. Railcard holders **get one-third off** the price of **PLUSBUS** day tickets. Children pay half the adult fare. **Season tickets for commuters are now available** for most destinations.

PLUSBUS is usually bought at the same time as the rail ticket. It can also be bought separately by a rail customer who already has a valid train ticket (e.g. bought previously).

PLUSBUS can be bought at all rail station ticket offices, by 'phone from: **08457 000 125**, from some self-service ticket vending machines at stations and now online from most rail ticket retailing website including: www.thetrainline.com



A **PLUSBUS** ticket can **not** be issued if both the origin and destination stations **of the rail journey** are located wholly within the same town or city.

Benefits of **PLUSBUS**

- **save time** - **buy tickets** for your complete journey
- **great value** - **exclusive, discount price** bus travel
- **save money** - **Railcard** holders get **one-third off**
- **go anywhere** - **unlimited bus travel** around town
- **more flexible** - travel on **all participating buses**
- **reduce hassle** - **no need to keep change** for fares.

PLUSBUS can be issued with all "advance"& "walk-up" train fares, as follows:

- **Single tickets**
- **Day Return tickets**
- **Period Return tickets.** The return journey date must be specified at time of purchase.
- **Season tickets** are available to most towns' and cities, for fixed periods (to match the most popular rail season tickets sold): **7-days, 1-month; 3-months** and a **year**.

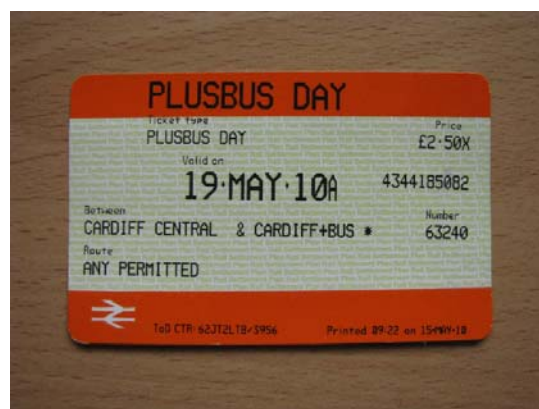
Sample **PLUSBUS** ticket

Usually the customer will be issued with train tickets and a separate **PLUSBUS** ticket.

- The origin, &/or destination station on the ticket will always be followed by: **"+BUS"**
- The 'Ticket Type' in most cases will be: **"PLUSBUS DAY"**

Discounts available

- **Railcard holders get one-third off** the adult **PLUSBUS** day ticket price. Available with Disabled Persons Railcard, Family & Friends Railcard, Forces Railcard, Network Railcard, Senior Railcard and 16-25 Railcard.



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- **Children pay half the adult fare** to the nearest 5pence (above) for **PLUSBUS** day tickets, in some cases there are also child discounts for season tickets.

Refunds & Conditions

Normal National Rail refund conditions & terms apply. Refunds are only available at the issuing ticket office.

For **PLUSBUS** information

To check ticket prices, participating bus operators & to view travel zone maps, visit:

www.plusbus.info

Customers with an enquiry about **PLUSBUS** should email feedback@plusbus.info

Online retailers of **PLUSBUS** tickets

The following rail ticket retailing websites offer **PLUSBUS** day tickets for purchase with train tickets online:

- www.arrivatrainswales.co.uk
- www.eastcoast.co.uk
- www.eastmidlandstrains.co.uk
- www.chilternrailways.co.uk
- www.crosscountrytrains.co.uk
- www.firstcapitalconnect.co.uk
- www.firstgreatwestern.co.uk
- www.londonmidland.com
- www.mytrainticket.co.uk
- www.nationalexpresseastanglia.com
- www.qjump.co.uk
- www.scotrail.co.uk
- www.southeasternrailway.com
- www.southernrailway.com
- www.southwesttrains.co.uk
- www.thetrainline.com
- www.tpexpress.co.uk
- www.virgintrains.co.uk

 **National Rail**
www.nationalrail.co.uk

Issued by the **Journey Solutions** partnership on behalf of National Rail & participating bus operators.
Management contact (not to be given to the public): jonradley@journeysolutions.com

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